

A photograph of a yellow building facade with decorative windows and balconies. The top half shows three balconies with ornate, colorful railings. The bottom half shows three balconies with murals depicting various scenes. The text is centered in the middle of the image.

# **SAFE IS THE NEW FUN**

## **AMSTEL HYGIENE MEASURES IN TIMES OF CORONAVIRUS**

# HYGIENIC MEASURES

From the 11th June on we'll open our doors again to welcome our guests in our beautiful Amstel House. In the past weeks, we developed a detailed hygiene concept according to German health authorities to make sure your trip is as safe and pleasant as possible!

## SAFETY STEP BY STEP





# RESERVATION & CHECK-IN

## ONLINE BOOKING



All reservations must be made online. At check-in, each customer has to leave their personal data (mobile phone number, e-mail address and place of residence) to make sure the health authorities are able to trace you in case of a possibly infection.

## PROTECTED RECEPTION

Our reception is protected by an acrylic glass shield, to make sure the check-in is safe for everyone. A key deposit is not charged. You do not need to come to us when checking out. Just drop the key card into the container at the exit.



## CONTACTLESS PAYMENT



We still accept cash and card payments. However, in order to reduce contacts, we prefer contactless card payments or at least card payments with PIN entry, if possible. To reduce any infection risk, the card reader, as well as the number field, is disinfected after each use.



# COMMON AREAS

## MOUTH-AND-NOSE PROTECTION

In all public areas of the building, the wearing of a mouth and nose protection is mandatory if the minimum distance cannot be maintained. This applies to both employees\* and guests.



\*Employees who are behind the acrylic glass do not have to wear a mouth and nose protector.

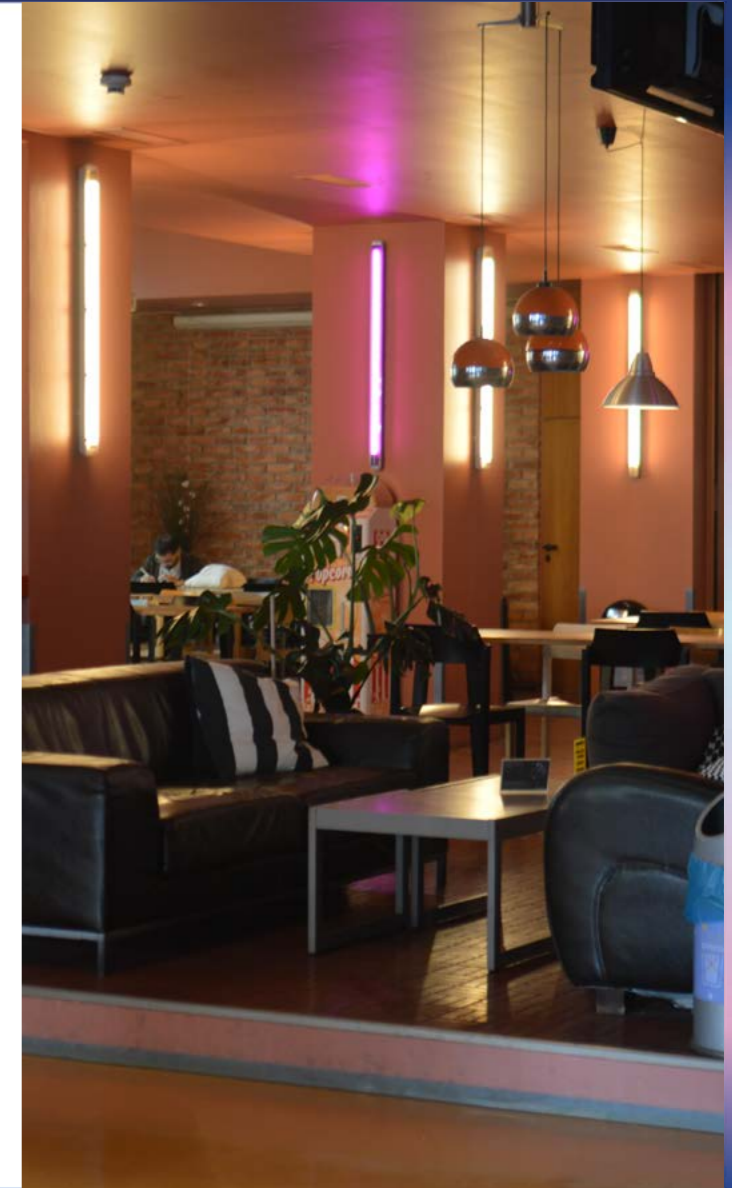
## 150 cm DISTANCE



A minimum distance of 1.50 m applies in the public areas and outside areas of the hostel. We help you to keep this distance by setting up a guest guidance system with the help of markings on the floors, seating and tables.

## VENTILATION

The public areas are ventilated and aerated regularly and extensively.





# COMMON AREAS



## DISINFECTION DISPENSERS

Disinfection dispensers with skin disinfectant can be found throughout the whole building.

## CLEANING

All handles, switches, knobs, buttons, pulls, tables and storage surfaces, in short: all surfaces that are usually touched by hand are professionally treated with a virucide-active surface disinfectant after conventional cleaning.

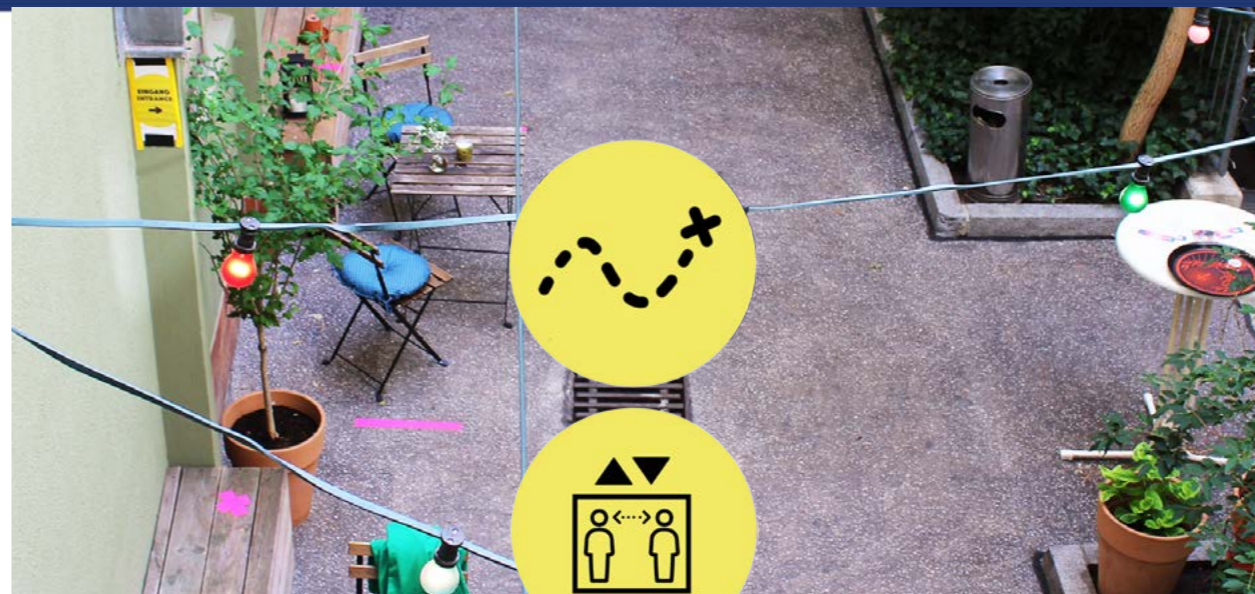


## STAFF TRAINING

Our reception and cleaning staff have been trained by an external disinfectant specialist.

## MARKED DISTANCE

A minimum distance of 1,50 m applies in public areas. We help you to keep this by setting up a guest guidance system using markings on the floors, seating and tables.



## TRAFFIC PLAN

The entrance to the hostel is through the courtyard entrance on the side of the building. There you can reach the reception and the floors where the rooms are located. The exit is through the automatic glass doors facing the street. Please follow the signs and markings.



**SELF-SERVICE KITCHEN AND PLAYROOM CLOSED**



## BREAKFAST AND DRINKS



Our All-You-Can-Eat breakfast buffet is unfortunately not possible at the moment. Instead we offer you four variations of breakfast bags. To take away or to eat in the Lobby. Coffee, tea and other drinks are still available at the bar.







# ROOMS

## CAREFUL CLEANING AND DISINFECTING OF THE ROOMS



The linen is changed by our cleaning staff. After your departure, bed linen, towels, blankets and pillows are taken out of the rooms and will be stored separately in a locked room. Bed linen and towels are cleaned in the laundry so that they are virus-free. Duvets and pillows are professionally disinfected and stored separately in closed containers for at least 24 hours before being used again.

After the conventional cleaning is completed, in addition to the handles, switches, knobs, handles, tables and shelves, the floors and mattresses are professionally disinfected with a surface disinfectant that acts as a virucide.



# ROOMS

## MAXIMUM 50% OCCUPANCY OF THE DORMITORIES

Currently the room occupancy of our dormitories are limited to a maximum of 50% of the possible bed capacities, as long as the guests in them do not come from the same household and only if the minimum distance can be maintained. Our large dormitories with more than six beds will remain closed until further notice. The respective rooms are always assigned an exclusive shared bathroom, which may only be used by the guests of the occupied room.



## LARGE SELECTION OF PRIVATE ROOMS

We offer a wide range of private rooms with one, two, three or four beds each. We also offer family rooms with up to six beds.



# BATHROOMS

## CAREFUL CLEANING AND DISINFECTION OF THE BATHROOMS



The cleaning of the bathrooms is done according to the traditional cleaning schedules. After the conventional cleaning is completed, the fittings, switches, knobs, handles, shelves and floors are professionally disinfected with a surface disinfectant that acts as a virucide.



# ENJOY OUR OUTSIDE AREAS

**DO YOU HAVE MORE QUESTIONS?**

**CONTACT US!**

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